

Newton Gresham Library

Sam Houston State University

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ASK A LIBRARIAN @ NEWTON GRESHAM LIBRARY

[Chat Online with a SHSU Librarian](#)

Welcome to the **Newton Gresham Library Ask-A-Librarian** service at Sam Houston State University!

Chat online with a SHSU Reference Librarian or Assistant and ask questions about research, assignments, and Library resources. When the chat service is not in operation, please use the **e-mail** form.

When school is in session, Chat is available during these hours:

- **Sunday: 2 PM - 1 AM**
- **Monday - Wednesday: 7:30 AM - 1 AM**
- **Thursday: 7:30 AM - 12 Midnight**
- **Friday: 7:30 AM - 6 PM**
- **Saturday: 10 AM - 7 PM**

***The chat service is limited to SHSU students, faculty, and staff. Members of the general public are invited to use our **e-mail** service for questions concerning resources unique to the Newton Gresham Library.

Reference Services:

**Chat**

There are no Reference Librarians or Assistants online. Please call 1-866-NGL-INFO or email your question at l1b_ref@shsu.edu.

**Email**

Send a question via email.

Note: emails are received and responded to 8-5, Monday through Friday. Chat or Call are better options if you're in a hurry and it's evening or weekend hours.

**FAQ**

Frequently asked questions about the Library.

**Call**

Call a Reference Librarian or Assistant at 1-866-NGL-INFO (toll-free).