

**Management 475
Operations Management
Summer 2008**

Professor: Victor B. Wayhan, Ph.D.

Office: 236N SHB

Phone: (936) 294-1823

e-mail: mgt_vbw@shsu.edu (w)

e-mail: ywayhan@entouch.net (h)

Office Hours: 5:00 to 6:00 p.m. Monday & Wednesday, or by appointment.

Required Text

Heizer and Render. Operations Management. Eighth Edition. Prentice-Hall.

Determinants Of The Semester Grade

Percentages/Points:

Exam #1	=	102 Points
Exam #2	=	102 Points
Exam #3	=	<u>102 Points</u>
Total		306 Points

Grades:	A.....270-306 Points
	B.....240-269 Points
	C.....210-239 Points
	D.....180-209 Points
	F..... 0-179 Points

Exams

Three 34-question exams, worth 3 points per question (102 points), will be given during the semester. The exams will cover course content from the class lectures, discussions, outside articles, and readings pertaining to the relevant chapters of the textbook.

Schedule of Topics

Each student is expected to read the assigned chapters prior to class. By doing so, students will be able to ask relevant questions, express informed opinions, comments and insights, critically evaluate the subject matter, and participate fully and actively in class discussions. We will cover the chapters in the following order. The coverage of each examination is tentative. Read ahead based on what was covered in the previous class.

Chapter 1: Introduction To Operations Management

Chapter 2: Competitiveness, Strategy, & Productivity
Chapter 4: Forecasting

Exam 1

Chapter 5: Design of Goods
Chapter 6 Management of Quality
Chapter 6S Quality Control--SPC

Exam 2

Chapter 11: Supply Chain Management
Chapter 12: Inventory Management
Chapter 16: JIT and Lean Operations

Exam 3