

Professional Profile

Accomplished **Senior Executive** qualified by over 34 years of success in distance education, online learning, television broadcast operations, and training in higher education, K-12, and corporate organizations. Recognized as a dynamic leader with strengths in reengineering business processes, technology implementation, defining continuous quality improvement, building consensus, grant writing, and creating powerful teams.

Associate Vice President - Sam Houston State University Manage university distance education programs, continuing education, correspondence, interactive television operations, streaming video, and video production services.

Relevant Skills

- Experienced executive leader in distance education operations.
- Proven track record growing online programs.
- Developed marketing and brand recognition for SHSU Online.
- Strong commitment to customer service.
- Excellent negotiating skills.
- Successful managing large operation and maintenance budgets.
- Grant writer and primary investigator for numerous educational projects.
- Expertise in facility design including videoconferencing networks, television studios, master control centers, and university classrooms.
- Technical expertise in a wide variety of academic computing applications.

Professional Experience

Sam Houston State University
Huntsville, TX. April 2009 to Present
Associate Vice President for Distance Learning

Achievements:

- Appointed Director of Online Education for the Texas State University System in 2012.
 - Appointed to a three year term on the Texas Higher Education Coordinating Board Learning and Technology Advisory Committee in 2012.
 - Established the DELTA Center at SHSU in 2009.
 - Created SHSU Online as the central office for distance education operations in 2009.
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- SHSU Online was recognized by U.S. News & World Report as being among the top online programs in the United States in 2012, 2013, and 2014.
- Launched new online programs including the MBA, MPA, Sociology MA, Criminal Justice MS, Criminal Justice, B.S., and MS in Family and Consumer Science.
- Developed a radio advertising campaign for SHSU Online programs.
- Facilitated the re-design and optimization of SHSU Online web pages.
- Supervised the design and installation of two video production studios.
- Designed a mobile initiative for online courses.
- Created a strategic partnership with SHSU Online, Huntsville Independent School District, and K-12.com to offer a continuum of online education from grades 3 through a doctoral degree.

Responsibilities:

- Direct a professional staff including 50 full-time employees who design, manage, operate, and maintain SHSU Online, continuing education, and correspondence courses.
- Server as a consultant to the Texas State University System Office on distance education issues.
- Serve on the Texas Higher Education Coordinating Board Learning and Technology Advisory Committee.
- Serve on the Strategic Enrollment Management Committee.
- Chair the Distance Education Committee.
- Administer a 5.1 million dollar annual operating budget.
- Plan and execute the development of new online programs and courses.
- Forecast annual online enrollment growth and revenue.

The University of Texas San Antonio- UTSA

San Antonio, TX. July 1994 to April 2009

Assistant Vice Provost & Director

Achievements:

- Launched the Center for Distance Learning at UTSA in 1994.
 - Created the Student Computing Department at UTSA in 1995.
 - Developed the Online Learning Operation at UTSA in 1999.
 - Wrote and acted as the Primary Investigator for 7 grants from 1999 - 2007. Received over 3.2 million dollars from various funding agencies.
 - Designed and built the UTSA Interactive Television Network and facilities including 25 ITV classrooms, 3 master control rooms, and 3 television studios that broadcast 150 academic courses annually.
 - Served as a founding member of The University of Texas System, "UT Tele-Campus" in 1997.
 - Appointed to the Executive Board of the UT System, UT Tele-Campus in 2008.
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- Created the popular “College 101” and “Careers in Technology” K-12 outreach programs. These courses connected over 3,000 high school students to UTSA from 2000 – 2009.

Responsibilities:

- Directed a professional staff of 75 full-time and 25 part-time employees that design, manage, operate, and maintain 22 ITV classrooms, 3 television studios, 3 master control rooms, 8 computer classrooms, 4 computer labs, and 175 technology equipped classrooms.
- Motivated the staff to provide quality service in the creative utilization of technology resources.
- Operated a robust ITV and streaming video network capable of connecting, broadcasting, and recording university classes, programs, athletic events, and administrative meetings around the city, state, and world. The ITV network broadcasts over 150 courses annually to more than 8,500 students. Streaming video services offer over 300 courses each year and serve nearly 25,000 students. Video stream 50 athletic events annually.
- The Center developed web and video based instruction and training using the WebCT learning management system. Over 28,000 students in 2,700 courses use WebCT for online courses, supplemental instruction, group work, and communication with faculty outside of the classroom.
- Managed and administered an annual operating budget in excess of 4.1 million dollars.
- Supervised the two public student computer labs and seven computer classrooms on the UTSA main campus. Also managed the student computing lab at the UTSA downtown campus along with four computer classrooms.
- Managed the academic computing department for the college of business.

TI-IN Network, “America’s Leader in Distance Learning”.

San Antonio, TX. October 1989 to July 1994

Vice President of Television Production and Broadcast Operations

Achievements:

- Managed the Broadcast Operations Center including four channels of educational programming delivered simultaneously. Three channels were broadcast live via satellite to over 1,200 High Schools in 45 states, serving approximately 8,500 students. Supervised the broadcast operation of one channel of live programming over the Jones Cable Television Network to 25 million homes in the United States.
 - Facilitated the on-time delivery of fourteen hours of accredited High School courses and staff development programming six days a week.
 - Conceived and executed business development strategy for broadcast operations which resulted in \$400,000 in new revenue in 1994.
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- Implemented the marketing plan to produce and sell videotape programs in the areas of education, training, product promotion, and management communications that increased revenue by \$250,000 in 1993.
- Coordinated the renovation of the master control facility and four television studios by redesigning the equipment racks, consoles, and signal routing paths to increase the efficiency and the productivity of network operations.

Responsibilities:

- Responsible for the supervision of 14 staff members in the television production and broadcast operations group including writers, producers, directors, editors, camera operators, engineers, and master control personnel.
- Functioned as the liaison between faculty, staff and contracted presenters.
- Managed, motivated, and organized the efforts of the production staff to include the scheduling of program assignments, remote shoots, edit suites, the development of graphics for programs, set design, lighting, and other associated production resources.
- Acted as Executive Producer for over 4,000 video segments used in live interactive distance education courses.
- Created and organized a videotape library, and a tape duplication and distribution service.
- Procured equipment and supplies as needed to guarantee broadcast quality.

Phillips Petroleum Company, Bartlesville, OK.

Bartlesville, OK. February 1980 to October 1989

Television Producer/ Director

Achievements:

- Produced, directed, and edited over 300 programs for a wide variety of corporate clients around the world. Topics included education, training, safety, news, and corporate communications.
- Successfully developed a video communications strategy that prioritized the programs produced based on the projects that saved the most time, money, and travel expense for the company.
- Worked to deliver programs on-time to meet or exceed the customer's needs without ever exceeding the defined budget for the program.

Responsibilities:

- All phases of production planning, developing program concepts from client requests, writing scripts, developing storyboards, and choosing talent. Directed productions in the studio and on location. Edited all programs.
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Education

University of New England

Portland, MA.

Ed.D. Transformative Leadership anticipated - 2016

American Public University

Charlestown, WV.

Master of Public Administration

Western Michigan University

Kalamazoo, MI.

Bachelor of Science

Certifications

Strategic Planning - Project Management - Telecommunication Technology - Instructional Design - Graphic Design - Video Production - Video Editing - WebCT.

Grants

San Antonio Southside Independent School District (SISD) Grant:

\$150,000 Awarded 12-10-07.

This grant was awarded to develop a Web portal to offer online course content to SISD students. The project will include the development of SAT and ACT test-preparation courses, a high school algebra course and College 101, an introduction to college course designed to close the gaps in minority participation in higher education. Bill Angrove, Assistant Vice Provost & Director of the Center for Distance Learning and Academic Technology is the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Telecommunications Infrastructure Fund (TIF) Board HE4 Grant:

\$405,556.00 Awarded 8-15-02.

This grant connects MacArthur, Sam Houston, and Fox Tech High Schools to the UTSA Interactive Video Network. The Center will develop an "Introduction to Technology" course for the purpose of educating high school students about information technology careers and the skills employers are looking for in the 21st Century. Bill Angrove, Assistant Vice Provost & Director of the Center for Distance Learning and Academic Technology is the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Technology Opportunity Program:

\$880,000 Awarded 10-01-01.

The San Antonio Life-Long Learning Online Network (SALLON) creates an e-learning network to deliver lifelong learning and skills development courses to underserved populations in the San Antonio region. Bill Angrove, Director of Distance Learning and Academic Technology is the Project Director of the grant.

Telecommunications Infrastructure Fund (TIF) Board HE3 Grant:

\$488,884.00 Awarded 8-31-01.

Distance Learning Grant connects UTSA to Brooks Air Force Base for distance education programs. Bill Angrove, Director of Distance Learning and Academic Technology is the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Telecommunications Infrastructure Fund (TIF) Board DI4 Grant:

\$850,000 Awarded 6-01-01.

Distance Learning Grant connects UTSA to 10 area K-12 schools for the “Introduction to College Course” delivered by Internet and video. Bill Angrove, Director of Distance Learning and Academic Technology is the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Telecommunications Infrastructure Fund (TIF) Board HE2 Grant:

\$400,000.00 Awarded 7-01-99.

The grant connected the university to 50 schools throughout the region via T1 lines. Bill Angrove, Director of Distance Learning and Academic Technology is the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

North East Independent School District Grant:

\$60,000.00 Awarded 6-01-97.

This grant funded a distance-learning Pilot project between UTSA and Roosevelt High School to teach EGR 1301 “Introduction to Engineering” to high school students via the UTSA Interactive Video Network. Bill Angrove, Director of Distance Learning and Academic Technology is the Project Director of the grant, the Primary Investigator (PI), and author of the grant proposal.

Consulting

Audio Visual consultant for the Arkansas State University Liberal Arts Building:

9-01-01: Designed and wrote the specifications for classroom technology to be installed in the Arkansas State’s new Liberal Arts building on the Jonesboro, Arkansas campus. This consulting project is a collaborative effort with the Calhoun Architectural Firm of Jonesboro, Arkansas. Bill Angrove, Director of Distance Learning & Academic Technology at the University of Texas San Antonio is the consultant and co-designer of the facilities.

Business Plan for Effective Expansion of Broadband Capabilities in San Antonio Schools: 5-01-00

The University of Texas San Antonio’s College of Business received a grant from the Southwestern Bell Foundation and the City of San Antonio to research the broadband capacity in the schools of Bexar County. The study was designed to explore interests, needs, and level of commitment on the part of ten school districts to introduce broadband technology into the schools. Bill Angrove, Director of Distance Learning and Academic Technology is the Primary Investigator (PI) and co-author of the technology proposal.

Analysis of the AHEC Distance Education Network Proposal: 7-01-01

The report was prepared for the University of Arizona for the design, integration, and operation of the AHEC Distance Education Network with the Arizona Statewide Tele-Health Infrastructure. Bill Angrove, Director of Distance Learning & Academic Technology is the author of the report.

Publications

Angrove, W.L. (2001). "Distance Education Partnerships in South Texas." EduTex 2001 conference, a regional conference of EDUCAUSE. San Antonio, TX, February 23.

Levitt, S. R., Howe, R. S., & Angrove, W. L. (2000). "Using New Technology to Provide Access and Match Engineering Education to the Needs of Business." 3rd Working Conference on Engineering Education for the 21st Century, Sheffield, England, April 17.

Wadsworth, R., Howe, R., Levitt, S., Angrove, B., & Hudson, F. (1995). "Re-Engineering Engineering Education via San Antonio and South Texas Projects." Presentation at the Fourth World Conference on Engineering Education, St. Paul, MN, October 16.

Wadsworth, R., Howe, R. Hudson, F., Angrove, B. & Levitt, S. (1995). "The San Antonio and South Texas Connections: Distance Education Projects." Paper presented at the Annual Conference of the American Society for Engineering Education Gulf Southwest Section, Beaumont, TX, March 30.

Presentations

"SHSU Online: Distance Education Delivery Methodologies." Southwest Business Deans Regional Conference Myrtle Beach, South Carolina, July 14, 2013.

"SHSU Online: College Partnerships at Work." Texas Humanities and Social Science Deans Conference Huntsville, Texas, February 1, 2013.

"Video for Distance Learning & Classroom Training." Streaming Media West San Jose, CA November 2, 2006.

"Increasing Technology Utilization: Closing the Distance to College Entrance." 8th Annual UT System Information Technology & Distance Education Conference (ITDE) Edinburg, TX. May 16, 2002.

"Introduction to College: The UTSA TIF Discovery Grant Project." Texas Association of Special Student Service Programs (TASSSP) Houston, TX. March 4, 2002.

"Distance Education Partnerships in South Texas." EduTex 2001, a regional conference of EDUCAUSE. San Antonio, TX. February 22, 2001.

"Using New Technology to Provide Access and Match Engineering Education to the Needs of Business." 3rd Working Conference on Engineering Education for the 21st Century, Sheffield, England. April 17, 2000. Bill Angrove, Dr. Steve Levitt.

"Distance Learning at the University of Texas San Antonio." University of Texas Board of Regents Annual Meeting. San Antonio, TX. April 04, 2000.

“UTSA Directions in Distance Learning.” Technological Directions in Music Learning Conference 2000. San Antonio, TX. January 27, 2000.

“The Future of Distance Learning.” Keynote Speaker TASSCUBO, Texas Association of College and University Business Officers. Corpus Christi, TX. July 17, 1996.

“Prepare Now for the Future of Distance Learning.” Keynote Speaker University of Texas Arlington, Internal Conference on Distance Education. Arlington, TX. January 26, 1996.

