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We are here for you.

Our goal is to provide you with the support and Technology Services you need on our campus. We want to help, and will do our best to find a solution that suits your needs.

Technology Notices:

- [Scheduled Changes](#) are now located on the Cherwell Self-Service Portal.

Self-Service Portal

The [Cherwell - Self-Service Portal](#) provides communication with IT@Sam regarding technical issues such as:

- Website maintenance
- Mass emails
- MySam channel maintenance
- Administrative system support
- Workstation support
- Technology purchase requests
- Technology problems
- Computer account requests

[Access the Cherwell Portal.](#)

Contact Us

Location: AB1 Room 145

Phone: (936) 294-HELP (Faculty/Staff line)
(936) 294-1950 (Student line)

Email: servicedesk@shsu.edu

Live Support: support.shsu.edu

Social Media:   

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