



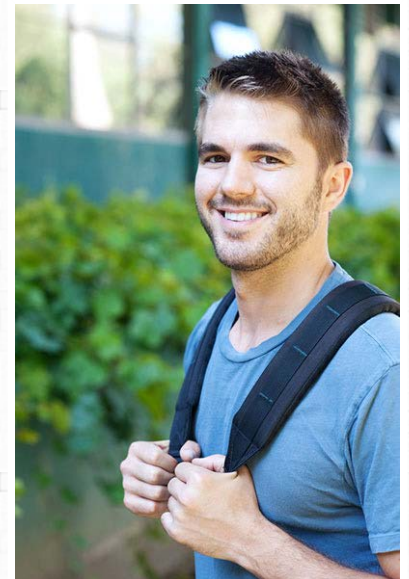
# Our Mission

## DELTA Center Mission Statement

The DELTA Center (Distance Education & Learning Technologies for Academics) at Sam Houston State University supports faculty, students, and staff in the creative utilization of distance education and learning technologies in teaching, research, and community service. The Center integrates state-of-the-art advancements in distance education and instructional technology to compliment the academic programs of the university and enrich the learning experience. The Center manages and supports all activities related to the operation of SHSU Online.

As part of its mission, the DELTA Center...

1. Provides a single point of presence for distance education through SHSU Online including continuing education and correspondence programs;
2. Offers high quality course development services for faculty and students taking courses via distance education, continuing education and correspondence;
3. Provides a technical support desk year round (excluding holidays) from Monday-Saturday, 7 a.m.-midnight. The support desk assists faculty and students using our learning management system (Blackboard) and numerous third party software programs;
4. In partnership with the Newton Gresham Library (NGL), provides access to library resources for distance and correspondence education students via an online portal;
5. Provides writing and grammar support through Pearson MyLabs to contribute to the achievement of mastery of this highly critical academic and professional skill;
6. Provides free, on-demand, 24/7 access to remote test proctoring services, leveraging sophisticated facial recognition software to verify student identity and provide exam surveillance;
7. Improves the quality of distance learning, continuing education, and correspondence programs through



rigorous assessment and continuous quality improvement;

8. Provides strategy, access and support for CampusBridge, a full-service classroom conferencing service that combines traditional ITV, an online video bridge, and monitored support services to seamlessly connect disparate SHSU classrooms with online students across the world;
9. Reviews and recommends instructional software applications for academic use in distance education, continuing education and correspondence programs and courses;
10. Provides leadership and support for the SHSU Web Optimization Project to ensure optimal usability, search engine performance and continuous improvement of SHSU websites;
11. Provides strategy, design, search engine optimization, and web content support for SHSU, college, and other academic websites;
12. Markets SHSU Online, continuing education and correspondence programs in Texas, nationally, and internationally.

## Vision Statement

The DELTA Center (SHSU Online) supports faculty, students, and staff in the creative utilization of distance education and learning technologies in teaching, research, and community service. The Center integrates state-of-the-art advancements in distance education and instructional technology to complement the academic programs of the university and enrich the learning experience. The Center manages and supports all activities related to the operation of SHSU Online, Continuing Education, and Correspondence courses.

Follow SHSU Online:



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