



Faculty & Staff

Welcome to the Faculty & Staff Resource Center for SHSU Online!

[Want to login into Blackboard? You may do so here.](#)



Welcome to the Faculty and Staff Resource Center for SHSU Online. Below you will find the services that we provide.

How May We Assist You?

Technical Support

Our Technical Team is located on the main SHSU campus and is staffed year round (excluding holidays). We provide technical support via e-mail, chat and remote utilities for the quick issue resolution.

[More Info](#)

Training Opportunities

Take a look at the faculty development sessions that are offered this semester by SHSU Online Training Team and sign-up for the course you need. Both online and face-to-face courses are available.

[More Info](#)

Course Design

Ready to add content to your Blackboard course site? Learn how to navigate Blackboard's user interface, manage users, add and edit course content, copy materials from one course to another, and more.

[Coming Soon](#)

Web Content Development

Our web content team helps colleges, programs and departments to develop websites that improve the user experience as well as search engine results.

[More Info](#)

Online Program Marketing

We can develop and implement integrated marketing campaigns to create leads and convert them into students in your program.

[More Info](#)

Multimedia Development & Support

We provide multimedia design services and support for online courses and online course development such as custom banners and course videos.

[More Info](#)

Video Production and Technologies

Our team provides the following video services: course video production, digitization of media, video hosting, marketing and field video production, live streaming events, event recording, and video technology consulting.

[More Info](#)

ITV Requests and Support

SHSU Online supports ITV classes by giving personal in-depth professor training and support throughout the semester to make sure the faculty and students alike feel comfortable with the technology in the classroom.

[More Info](#)

Have Questions? Contact Us

For general inquiries about any of the services we provide or for questions not answered here, please contact us at delta@shsu.edu or visit our Staff page for contact information for a specific person.

[Contact Info](#)

Follow SHSU Online:       



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