



Sam Houston State University

A Member of The Texas State University System

DEAN OF STUDENTS' OFFICE

**Sam Houston State University
Result of Grievance
Case #1**

JUN 25 2008

I, Dean of Students, John Yarabeck, contacted on August 29th, 2007 Keith Lott, Director of the Health Center. I summarized via telephone conversation the Grievance filed by Mr. [REDACTED]. Mr. Lott informed me that the Health Center has their own Grievance Procedure to resolve these issues. We agreed that I was to forward the information to Mr. Lott and he would attempt to resolve the matter utilizing their procedures which are in place. I then contacted [REDACTED] and informed him that Mr. Lott will be contacting him soon to attempt to resolve his Grievance. Mr. [REDACTED] indicated he was fine with that as the outcome of his filing this with our office. I also urged Mr. [REDACTED] to contact me again if he feels the Health Center does not adequately address his alleged Grievance. After consulting with Mr. Lott I also suggested to Mr. [REDACTED] that he consider as a precaution getting a tetanus shot as it had been 10 years since he had received one. However, Mr. Lott felt as Mr. [REDACTED] did that this type of injury poses little threat of contracting tetanus as a result of it.

Signed:

John Yarabeck
Dean of Students
8/29/07

Sam Houston State University

Fax Cover Sheet

Date: August 29, 2007

DEAN OF STUDENTS' OFFICE
BOX 2508
HUNTSVILLE TX 77341
Phone: 936-294-1785
Fax: 936-294-3093

Send to: Keith Lott	From: Dean John Yarabeč
Fax number: 294-1804	Phone number: 294-1783

URGENT REPLY ASAP PLEASE COMMENT PLEASE REVIEW FOR YOUR INFORMATION

TOTAL PAGES, INCLUDING COVER: 3

Comments:

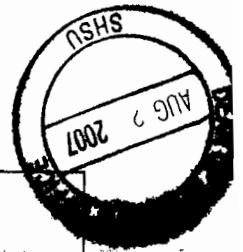


Sam Houston State University

A Member of The Texas State University System

Confidential

4-1804



Date: 8/28/07

Case # 1

Student **Grievance** Intake Form
Dean of Students' Office

Nature of Grievance: _____
(Dean's office use only)

JUN 25 2008

Name: _____ Phone: _____

Address: _____ Cell Phone: _____

City Huntsville State TX Zip 77340

Email Address _____ Sam ID _____

Classification: FR SO JR (SR) GRAD Major: Photography/Mass Comm.

I am having difficulty with (check all that applies):

- an office or department
- a university staff member
- another SHSU student
- a student organization
- a faculty member
- a financial matter
- other (please specify) Health Center

Have you attempted to address your concern in the department of office where you are having difficulty?

NO.

How were you referred to the Dean's office for Assistance?

- self
- SHSU staff member
- Ask the Raven
- friend
- Dean of Students website
- other (please specify) _____
- faculty member
- Student Services brochure

If self referred, how did you find out about SHSU student **Grievance** services?

In the space provided below, describe the nature of your difficulty. Please include as much detailed information as possible regarding your situation (i.e. names, dates, etc.). Feel free to use the back of the form or additional paper if needed.

I went to the student Health Center at 8:00am to receive treatment for an open wound. The front reception was very helpful, by fitting me in even though I did not have an appointment. The nurse was very nice and cleaned the surrounding areas. Then, [redacted] came in and said it looked fine, and was pretty clean and that infections do not typically develop in that type of wound. I specifically asked if we could clean it because when the incident occurred, I barely rinsed the area, and applied neosporin. He handed me a pile of bandaids, told me to keep it clean and to put a shoe on. To describe the wound: approx. $\frac{3}{4}$ inch in diameter, and approx. $\frac{1}{4}$ inch deep on left big toe. Occurred chasing after my girlfriend's cat when he ran out of the front door. Tripped on sidewalk where two blocks join - there was a lip sticking up. The skin scraped off almost entirely, but I tried to put it back. This incident was very painful because it severed nerve endings.

I decided to go to the student Health center because I did not have adequate supplies to care for the wound and I was very concerned about infection due to the dirty concrete. I was referred to the student Health center by a friend who suffered a similar minor wound and received high quality service and care. I am disappointed with [redacted] lack of proactive care, and I just pray that it does not get infected and I do not get tetris (my last shot may have been over 10 years ago, I am unsure.) I am not one to complain about insignificant things, however I don't want this to happen to anyone else. Thank you for your time.

[redacted]