

**Sam Houston State University
College of Business Administration
Department of Management & Marketing
Course Syllabus
Summer II Session 2008**

**Dr. Pamela Zelbst
Seminar in Operations Management (560)**

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**Office Hours: Tuesday and Thursday 4:00-6:00 pm
Also by appointment**

REQUIRED TEXTS: Russell, R. & B. Taylor. *Operations Management*, 5th ed., Hoboken, NJ: Wiley, 2006.

COURSE DESCRIPTION:

The operations management function in a business enterprise has always been central to activities of the organization. Concern about world-class competitiveness in both the manufacturing and service sectors demands that modern managers understand how to apply the fundamentals of operations management. The application of these fundamentals will be the emphasis of this course.

GENERAL COURSE OBJECTIVES:

1. To provide broad understanding of the operations management discipline.
2. To provide opportunity to apply operations management principles and tools to "real world" problems.
3. To enhance decision making skills.
4. To understand the role of operations in organization strategic planning.

SPECIFIC COURSE OBJECTIVES:

1. How to analyze and critically evaluate ideas, arguments, and points of view.
2. How to find and use resources for answering questions or solving specific problems.
3. Develop specific skills, competencies and points of view needed by professionals in operations management.
4. How to apply course material to improve thinking, problem solving, and decisions.
5. Acquiring skills in working with others as a member of a team.

Attendance Policy

Attendance is required. In compliance with SHSU's policy, three absences are permitted. If you are absent it is your responsibility to find out what you missed from a classmate.

STUDENT ABSENCES ON RELIGIOUS HOLY DAYS POLICY

Section 51.911(b) of the Texas Education Code requires that an institution of higher education excuse a student from attending classes or other required activities, including examinations, for the observance of a religious holy day, including travel for that purpose. A student whose absence is excused under this subsection may not be penalized for that absence and shall be allowed to take an examination or complete an assignment from which the student is excused within a reasonable time after the absence.

University policy 861001 provides the procedures to be followed by the student and instructor. A student desiring to absent himself/herself from a scheduled class in order to observe (a) religious holy day(s) shall present to each instructor involved a written statement concerning the religious holy day(s). This request must be made in the first fifteen days of the semester or the first seven days of a summer session in which the absence(s) will occur. The instructor will complete a form notifying the student of a reasonable timeframe in which the missed assignments and/or examinations are to be completed.

DISABLED STUDENT POLICY

It is the policy of Sam Houston State University that no otherwise qualified disabled individual shall, solely by reason of his/her handicap, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any academic or Student Life program or activity. Disabled students may request help with academically related problems stemming from individual disabilities from their instructors, school/department chair, or by contacting the Chair of the Committee for Continuing Assistance for Disabled Students and Director of the Counseling Center, Lee Drain Annex, or by calling (936) 294-1720.

Cell Phones

Turn all cell phones off before the start of class. In case of an emergency call (e.g. you have a sick child at home), please set your phone on vibrate and sit near the door.

Please leave the classroom before answering the phone.

Honesty

Each student is responsible for their own work. Academic dishonesty will not be tolerated. Plagiarism will not be tolerated. Software may be employed to identify individuals that plagiarize.

Grades

Exam 1	100 points
Exam 2	100 points
Class Project	100 points
Reflective Paper	100 points
	400 points

360-400 points	A
320-359 points	B
280-319 points	C
279 or less	Failure