Seminar in Comparative Organization And Administration CJ633-THAILAND

SYLLABUS AND COURSE OUTLINE

A. GENERAL COURSE INFORMATION

Classroom: Royal Thai Police Academy

Instructor: Professor Vincent Webb Office: E-Mail: wwebb@shsu.edu

B. COURSE DESCRIPTION AND PRIMARY OBJECTIVES

This course is designed to expose students to a variety of organizations theories and critical management concepts and techniques. The goal is to equip students with organization theory and concepts that they can use as managers to enhance the performance of their organization or agency. The specific objectives for the course include:

- 1. Exposing students to the major schools of thought regarding theories of complex organizations.
- 2. Exposing students to major models of management theory.
- 3. Providing students with the opportunity to assess the viability of the application of alternative organization and management theories to their agency or organization.
- 4. Exposing students to one or more contemporary management strategies for enhancing agency performance and assessing the potential for adapting those strategies to various settings and cultures.

C. <u>INSTRUCTIONAL MODEL</u>

This course requires students to do a substantial amount of reading and extensive participation in on-line threaded discussion groups. Threaded discussions can be thought of as electronic interactions among seminar participants and the instructor. Since this is a graduate-level seminar, much of the learning occurs when students interact with each other to analyze and discuss ideas and share information. Student will also be able to interact with in-person course facilitators.

D. <u>WRITTEN ASSIGNMENTS</u>

Students are required to complete two major written assignments. The first of these will be an essay on the applicability of different theories of complex organization and management to the criminal justice agencies of Thailand with special emphasis on the police. The second will be an essay on viability of using the CompStat model of crime control as a management strategy for improving police performance in Thailand. More details on these assignments will be given the first day of class.

E. GRADING

Final grades will be compiles based on the following scale:

Participation in threaded discussions 50% Two essays @ 25% each 50%

F. REQUIRED TEXT AND READING ASSIGNMENTS

Tompkins, J.R. Organization Theory and Public Management. (Belmont, CA: Wadsworth, 2005).

McDonald, P.P. Managing Police Operations: Implementing the New York Crime Control Model-CompStat. (Belmont, CA: Wadsworth, 2002).

Some Additional readings will be distributed by internet each week.

G. COURSE SYLLABUS

Week #1

- Overview of the Course
- > Review of Blackboard
- Practice Threaded Discussions
- > Introduction to Organization Theory
- ➤ The Context of Public Management

Assignment: Read Tompkins Chapters 1-3 Threaded Discussions

Week #2

- ➤ Weber-Theory of Bureaucracy
- > Taylor-Scientific Management Theory
- Fayoo, Mooney, and Gulick-Administrative Management Theory

Assignment: Read Tompkins Chapters 4-6
Threaded Discussions

Week #3

- ➤ Follett-Pre-Human Relations Theory
- > Mayo and Roethlisberger-Human Relations Theory
- ➤ Barnard-Natural Systems Perspective

Assignment: Read Tompkins Chapters 7-9
Threaded Discussions

Week #4

- ➤ Merton-Structural-Functional Theory
- > The Open Systems Perspective
- Lewin and Likert-Participative Management Theory

Assignment: Read Tompkins Chapters 10-12
Threaded Discussions

Week #5

- ➤ McGregor and Argyris-Human Resources Theory
- ➤ Deming and Juran-Quality Management Theory
- Organizational Culture Perspective and Symbolic Management Theory
- > Excellence in Government

Assignment: Read Tompkins Chapters 13-16
Threaded Discussions

Week #6

> CompStat within the context of organization and management theory

Assignment: Read all of McDonald's Managing Police Operations: Implementing the New York Crime Control Model-CompStat Threaded Discussions

Week #7

Work on essays. Both essays will be due at the end of this week.

ACADEMIC HONESTY:

http://www.shsu.edu/administrative/faculty/sectionb.html#dishonesty

DISABLED STUDENT POLICY:

http://www.shsu.edu/~vaf_www/aps/811006.html

SERVICES FOR DISABLED STUDENTS:

http://www.shsu.edu/~counsel/sswd.html

STUDENT ABSENCES ON RELIGIOUS HOLY DAY POLICY:

http://www.shsu.edu/catalog/scholasticrequirements.html#holyday