

**Work Order Statistics**  
 SAM HOUSTON STATE UNIVERSITY  
 1/9/2004 - 8/31/2005

Site	WO Type	Start Backlog	Received WOs	Total WOs	Completed WOs	Completed Received WOs	Total Completed WOs	End Backlog
SHSU	CALLOUT	5	380	385	5	380	385	0
SHSU	CONST-MIN	10	66	76	10	61	71	5
SHSU	EMERG	1	14	15	1	14	15	0
SHSU	GRND	12	52	64	12	47	59	5
SHSU	PDM	0	2	2	0	2	2	0
SHSU	PROJECT	80	183	263	68	137	205	58
SHSU	REC-CRIME	0	1	1	0	1	1	0
SHSU	WARR	2	4	6	2	4	6	0
SHSU	CONTR	57	270	327	53	241	294	33
SHSU	OVERHEAD	142	224	366	132	168	300	66
SHSU	RENTAL	6	19	25	6	19	25	0
SHSU	ROADCALL	1	20	21	1	20	21	0
SHSU	SERV	90	4399	4489	87	4351	4438	51
SHSU	ACCD/INCD	1	3	4	1	3	4	0
SHSU	PM	344	7300	7644	343	7172	7515	129
SHSU	ASBESTOS	4	8	12	4	8	12	0
SHSU	CUST	57	53	110	57	49	106	4
SHSU	ESTI	43	207	250	43	194	237	13
SHSU	REP-UNSCH	175	9180	9355	175	9096	9271	84
SHSU	SAFETY	1	21	22	1	21	22	0
SHSU	SCHEDULE	47	1100	1147	46	1037	1083	64
Grand Total		1078	23506	24584	1047	23025	24072	512

## Work Order Statistics

SAM HOUSTON STATE UNIVERSITY  
9/1/2005 - 8/31/2006

Site	WO Type	Start Backlog	Received WOs	Total WOs	Completed WOs	Completed Received WOs	Total Completed WOs	End Backlog
SHSU	CONTR	33	219	252	22	185	207	45
SHSU	EMLREQ	0	170	170	0	161	161	9
SHSU	OVERHEAD	62	345	407	55	260	315	92
SHSU	SERV	44	2871	2915	41	2816	2857	58
SHSU	CUST	3	11	14	3	7	10	4
SHSU	ESTI	13	165	178	13	156	169	9
SHSU	REP-UNSCH	71	4845	4916	69	4750	4819	97
SHSU	SCHEDULE	61	672	733	60	648	708	25
SHSU	CALLOUT	0	149	149	0	149	149	0
SHSU	CONST-MIN	5	31	36	5	22	27	9
SHSU	EMERG	0	24	24	0	24	24	0
SHSU	GRND	4	9	13	4	7	11	2
SHSU	PROJECT	55	77	132	36	43	79	53
SHSU	PM	116	4369	4485	108	4327	4435	50
Grand Total		467	13957	14424	416	13555	13971	453

## Work Order Statistics

SAM HOUSTON STATE UNIVERSITY  
9/1/2006 - 8/31/2007

Site	WO Type	Start Backlog	Received WOs	Total WOs	Completed WOs	Completed Received WOs	Total Completed WOs	End Backlog
SHSU	ASBESTOS	0	3	3	0	3	3	0
SHSU	CUST	4	59	63	4	58	62	1
SHSU	ESTI	9	179	188	9	167	176	12
SHSU	REP-UNSCH	87	4673	4760	83	4603	4686	74
SHSU	SCHEDULE	25	657	682	23	626	649	33
SHSU	PM	47	5503	5550	46	5333	5379	171
SHSU	CONTR	42	222	264	33	178	211	53
SHSU	EMLREQ	8	1	9	8	1	9	0
SHSU	OVERHEAD	92	313	405	51	205	256	149
SHSU	SERV	53	3135	3188	53	3083	3136	52
SHSU	CALLOUT	0	257	257	0	255	255	2
SHSU	CONST-MIN	9	44	53	9	38	47	6
SHSU	EMERG	0	2	2	0	2	2	0
SHSU	GRND	2	31	33	2	30	32	1
SHSU	PROJECT	50	46	96	41	29	70	26
Grand Total		428	15125	15553	362	14611	14973	580